

VINE is a free service that allows you to anonymously check on an offender's custody status by phone, website, or mobile app. You can also register to receive automated notifications about changes in custody status by phone, email, text or mobile app. TTY service for people with hearing loss is also available.

Write down the following information, remove this panel, and keep it in a safe place:

Offender Name

Offender Number

Your four-digit PIN

# **VINE Facts**

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- VINE only provides information on offenders in custody.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place.
   For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

# **IMPORTANT!**

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at

1-866-891-4724 or go to www.vinelink.com and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, VINE will be unable to contact you when necessary.





# **Gallatin County VINE**

Offender Custody Status Information Victim Notification Services Victim Resource Directory

A service provided by Gallatin County Sheriff's Office



**Download the VINELink mobile app.** Search for "VINELink" on your mobile device app store or scan this QR code.





Do not rely solely on VINE for your safety. If you feel you are in danger, call 911.

VINE® is a registered trademark and product of Appriss Inc. ©2021. All rights reserved.

1-866-891-4724 TTY: 1-866-847-1298

WWW.VINELINK.COM

11/3/2021 10:12:28 AM

# **Gallatin County VINE**

# **Information**

VINE is a service that lets victims of crime and other concerned citizens access timely and reliable information regarding offenders. It is offered free of charge to registrants, is completely confidential, and features multiple language support.

# Registration

If the offender is in custody, you can register to be notified about the following events:

· Offender custody status

To access offender custody information and register to be notified:

- · Call 1-866-891-4724
- Visit www.vinelink.com
- Download the VINELink mobile app
- TTY users, call 1-866-847-1298

# **Notification**

The VINE service allows you to select your preferred notification method:

- · Phone
- Text
- Mobile App
- Email
- TTY

You must register separately for each type of notification.

### **Phone Notifications**

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.



When VINE calls, listen to the message, and enter your PIN followed by the # key. Entering your PIN lets VINE know that you received the call and will stop the service from calling you again until there is another change in custody status.

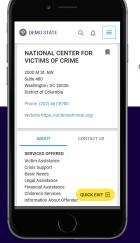
#### **Notification Events**

Once you are registered, VINE will notify you of offender status changes, such as:

- Release
- Transfer
- Escape

# Notes





# **Victim Resources**

### **Gallatin County Victim Services**

406-582-2075 (Monday - Friday, 8 AM - 5 PM) Advocacy & support services available to victims of violent crimes

#### Haven

www.havenmt.org 406-586-4111

Free confidential advocacy, support, safe housing, counseling, and legal advocacy for anyone impacted by interpersonal violence

### **Help Center**

## **Sexual Assault Counseling Center**

406-586-3333 (24-Hour)

Free confidential counseling, advocacy & support for anyone impacted by sexual violence

#### **VOICE Center**

406-994-7069 (24-Hour Call or Text)
Free confidential counseling, advocacy & support
for members of the MSU community who have been
impaced by interpersonal violence.

### Mothers Against Drunk Driving

www.madd.org 1-877-623-3435

### **Parents of Murdered Children**

www.pomc.org 1-888-818-7662

#### National Domestic Violence Hotline

www.ndvh.org

1-800-799-7233 or TTY: 1-800-787-3224

### **National Organization for Victim Assistance**

www.trynova.org 1-800-879-6682

# **VINE Service Provider Directory**

Connect with local, regional and national victim service providers through the VINE Service Provider Directory. The directory is a comprehensive listing of support services, such as victim assistance, crisis support, basic needs, healthcare, counseling, legal assistance, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app. Click "FIND SERVICE PROVIDERS" to begin.



